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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Despite living in Silicon Valley -- in Mountain View, Google's hometown! -- I'd had poor internet service. Google had promised to provide lightening-speed fiber for much of the City, but it never materialized. Reliable, inexpensive, high-speed internet service was crucial to my consulting business, and my volunteer work for several local, non-profit organizations. Comcast and AT&T, the big players in the space, were quick to advertise low prices and lock up bundled contracts, but ultimately their speeds and support were pathetic. There was no need for them to live up to their claims, for they believed they had locked up the market.

I am a member of an online neighborhood association, and there were many posts complaining about Comcast and AT&T. But slowly people were posting stories about their experiences with SONIC, a California based provider. Reviews were very positive. I made the switch (which was easy to do) and could not be happier, and have referred others to SONIC. Their rates are low, speeds are fast, service is reliable, and phone quality is excellent.

I no longer give any thought to my internet/phone service, which I believe is as it should be. SONIC has provided an excellent product.

However, I live in an urban area. Rural communities are in desperate need of competitive providers. Though the FCC has required large telecoms to provide broadband services to rural communities as part of their licenses, this requirement has not been enforced, and rural communities frequently pay exorbitant rates for satellite service, and weak/unreliable Wi-Fi.

The FCC has the power and authority to change the current landscape of broadband, and introduce real competition into the current telecom oligopoly. Listen to consumers. Remember that all Americans, no matter where they reside, deserve high-quality, affordable internet and phone service -- and that can only be achieved by interjecting competition into the market.

Thank you.

Christina Peck

